



Marin Community Foundation's Meeting Room Reservation Program Policies and Procedures

Marin Community Foundation ("MCF") is pleased to offer meeting room space to Marin County-based 501(c)(3) nonprofit organizations. These rooms are provided during normal business hours at no cost and are intended for standard business meetings only. Please read the following policies and procedures for an explanation of our program.

Create an Account

Visit our Meeting Room Reservations Calendar website to [create your account](#). One account per organization is allowed.

Required Documentation and Training

Complete and submit **all** of the requirements listed below, including a request for on-site training (required once per year), to reservations@marincf.org. When attempting to make a reservation, an automated message will indicate if there are missing requirements. Reservations are not approved until all requirements are fulfilled.

- A copy of your IRS 501(c)(3) letter with Marin address.
- Certificate of insurance stating:
 - A minimum of \$1,000,000 in General Liability coverage.
 - The Marin Community Foundation is listed as additionally insured, including any supplemental pages that explain the additional insured endorsement language.
 - The certificate must read that coverage is primary and non-contributory.
 - Certificate holder should be listed as:
Marin Community Foundation
Attn: Reservations Coordinator
5 Hamilton Landing, Suite 200
Novato, CA 94949
- Each organization must designate a point of contact who is required to:
 - Attend an annual training and orientation. Email reservations@marincf.org to schedule.
 - Act as the on-site contact for the organization for every meeting and must remain on-site for the entirety of every meeting.
 - Be responsible for ensuring that all of the policies and procedures are followed by the organization and attendees.
- **Read, sign, and return** the last page of this document (the Policies and Procedures Agreement) to confirm you have read the document and agree to the stated policies and procedures.



Available Rooms

Redwood Meeting Room

- 49 total maximum room capacity (standing); 15 total tables (configurable); 40 total chairs.
- Standard setup is classroom style with seating for 30 (5 rows of tables, 3 tables across facing Zoom camera/screen).
- Board meeting setup (rectangular) can seat up to 24.
- Users may configure tables/chairs in a variety of ways, but must be returned to classroom style at end of meeting; all tables must stay inside the room.
- Adjacent kitchen for coffee and food preparation. No food storage or refrigerator space available.
- Audio/Visual (“A/V”) equipment: ceiling mounted projector, screen, webcam, and Zoom capabilities (personal Zoom account required).
- WiFi internet access, whiteboard and large pad of paper.



Oak Meeting Room

- 16 maximum capacity.
- Table is rectangular and cannot be reconfigured.
- Access to kitchen for coffee and food preparation when Redwood is not occupied.
- A/V equipment: large television screen monitor, webcam, and Zoom capabilities (personal Zoom account required).
- WiFi internet access, whiteboard and large pad of paper.



Maple Meeting Room

- 8 maximum capacity.
- Table is square and cannot be reconfigured.
- Access to kitchen for coffee and food preparation when Redwood is not occupied.
- WiFi internet access, polycom phone, white board and large pad of paper upon request.





Reservation Information

- Room reservations must be made online using the [Meeting Rooms Reservation Calendar](#).
- Rooms are available for meetings Monday – Friday between the hours of 9:00 a.m. and 4:00 p.m. Room set up is available Monday – Friday starting at 8:30 a.m. with all guests departing no later than 4:30 p.m.
- No reservations are accepted outside of standard business hours or on holidays.
- Reservations should include 30 minutes at the beginning and end of the reserved time for set up/break down. There may be another meeting immediately before or after the reservation.
- Consider reserving additional rooms if you are planning on having break-out sessions.
- Reservations are accepted on a first-come, first-served basis.
- Reservations are limited to thirty (30) days in advance and two (2) meetings per month, per organization.
- Canceling reservations should be done via the online reservation system. Multiple no-shows may result in a loss of meeting room use privileges.
- In the rare case MCF needs the room for an unforeseen internal meeting, we may ask you to reschedule. MCF will give you as much notice as possible, but no less than two (2) weeks in advance of the meeting.
- If using A/V, we strongly recommend scheduling a technology testing session with the Reservations Coordinator. IT support may not be available to assist you at the time of your meeting. A personal Zoom account is required for all A/V usage.

Building Access:

- Access to the building requires the entry of an authorized numeric code (access code) which is issued once the account is set up. Your access code is unique to the organization and does not change.
- Access codes are programmed for the specific date and time of the reservation and are only valid during the requested time.
- The on-site contact is responsible for ensuring that all guests know the access code and how to access the building. The lobby intercom should not be used for access unless there is an issue with the code.
- Enter the access code followed by the # button on the keypad in the lobby (see below) to temporarily unlock the door for entry. For example: 12345# and then open the door.
- **Do not** hold open or prop open doors for any reason at any time. Use your access code as it is intended to be used.





Important Policies

On-Site Contact's Required Responsibilities:

- ❑ Give directions, entry and access code instructions, and meeting room name to attendees in advance.
- ❑ Review the key policies (on clipboard) with all attendees at the start of every meeting.
- ❑ Ensure attendees understand that they are entering the MCF office space at their own risk and MCF is not responsible for any exposures to any communicable diseases as a result.
- ❑ Instruct guests to not attend the meeting if they are experiencing any symptoms or are not feeling well. Guests that develop symptoms while onsite must immediately put on a mask and leave the office. If any attendees develop symptoms after being onsite, please notify the Reservations Coordinator.
- ❑ **Remain on-site for the entire meeting** to ensure attendees follow all applicable policies.
- ❑ Respond to all questions or requests from meeting attendees.
- ❑ Ensure that the room is left in a ready to use state at the end of the meeting and the check-out list is completed.

Check-In/Check-Out:

- ❑ The on-site contact for the organization is required to check-in with the Reservations Coordinator upon arrival.
- ❑ The on-site contact should inform the Reservations Coordinator of any miscellaneous items, such as when your caterer will arrive.
- ❑ At the end of your meeting, return the completed Check-Out Procedures list to the Reservations Coordinator.

Kitchen/Catering/Food/Beverages:

- ❑ The small prep kitchen is available for food set-up only (no cooking or heating available).
- ❑ Meetings in Redwood have priority use of the prep kitchen. Meetings in Oak and/or Maple may use the prep kitchen when there are no meetings in Redwood.
- ❑ Food should be served from the sideboard credenza in the room. **No hot food or hot serving trays should be placed on the wooden tables.**
- ❑ Extra food or supplies should be kept in the room, not in the kitchen or refrigerator.
- ❑ Food delivery should coincide with your meal break.
- ❑ We provide access to self-serve coffee, carafes, water pitchers, and ice in the kitchen.
- ❑ We do not supply serving platters, plates, bowls, napkins, knives, utensils, cups, mugs, glasses, etc.
- ❑ For meetings in Oak, there are live microphones embedded in the tables. No liquids or food should be placed near the microphones. Any liquid spilled on or near the microphones must be immediately wiped up and reported to the Reservation Coordinator.



- Your organization is responsible for any damages caused by food or beverages being served in the room.
- No alcoholic beverages are permitted.
- You must take all of your food and drink items with you when you leave or contact www.extrafood.org to arrange for pick-up at the end of your meeting.
- If you need to borrow a cart, please ask the Reservations Coordinator for assistance.

Heating/Ventilation and Air Conditioning (HVAC) System:

- The meeting rooms have independent air conditioning systems and users can adjust the temperature in the rooms with the thermostat on the wall.

Information for Attendees

The on-site contact must review the following policies with attendees at the beginning of each meeting:

Room Use:

- **Do not** remove the iPad from the docking station on the counter.
- **Do not** touch or manually adjust the web cameras. Use the iPad controls as needed.
- **Use the provided coasters** under your beverages to prevent damage to the table tops.
- **Do not** use any cleaning products on the wood tables. Use only the yellow microfiber cloths provided inside the credenza. If necessary, slightly dampen the cloth with water to wipe the tables down, followed by a dry cloth to wipe away any remaining moisture.
- No tape or sticky notes on the painted walls. You may use tape or sticky notes on the glass windows or glass walls/doors only.
- Do not open or enter any doors that you have not been given expressed permission to enter.
- Leave the room in a ready to use state at the end of the meeting.

Noise:

- Rooms are for business meetings only. No music, games, or other activities are allowed.
- MCF has an open-office environment where sound travels very easily. Keep voices down, especially when outside your meeting room.
- Keep the door to the room closed at all times.
- Do not congregate in or around the reception desk area.
- All cell phones must be kept on vibrate/silent at all times when in the building and speakerphones may never be used. Calls must be taken in private areas only or outside.

Restrooms:

- Restrooms are clearly marked, located at the south end of the building, near the meeting rooms.



- Please leave the restrooms in good condition and use the proper receptacles for composting paper towels.

Entering/Exiting:

- **Do not** post signs of any kind in or around the building.
- Use only the main lobby doors when entering or exiting the building.
- **Do not** hold open or prop open entry doors for any reason at any time. Use your access code as it is intended to be used.

Assistance:

- Requests for assistance should be directed to the on-site contact. The on-site contact may request assistance from MCF's Reservation Coordinator.

Displayed Artwork:

- Guests are permitted to view the art on display with noise kept to a minimum as to not disturb staff.
- The displayed artwork in the meeting rooms and around the hangar should never be touched, moved, or otherwise disturbed for any reason at any time.

Check-Out Procedures

At the completion of your meeting, refer to and complete the following Check-Out Checklist (located on the clipboard provided):

- End your Zoom meeting on the iPad, if applicable.
- **REDWOOD:** power off the A/V equipment with the wall controls only. Return tables and chairs to classroom configuration.
- **OAK:** power off the television monitor with the remote control on the counter. Ensure the remote control is returned to the counter when the meeting is over and raise the privacy screen with the wall control, if used.
- Wipe off the stone credenza counter with sanitizing wipes and paper towels (located in the credenza cabinets) and ensure the items on the credenza countertops are positioned as you found them.
- **Do not** use any cleaning products on the wood tables. Use only the yellow microfiber cloths provided inside the credenza. If necessary, slightly dampen the cloth with water to wipe the tables down, followed by a dry cloth to wipe away any remaining moisture.
- Floor vacuumed, if necessary. The vacuum is located in the first closet in the south-end hallway near the Exit sign on the way to the restrooms.
- Chairs straightened and pushed in.
- Turn off the lights.
- All meeting attendees must depart by 4:30 p.m.
- The room may be booked for a meeting immediately after your meeting. Ensure the room is ready condition for the next meeting.



Policies and Procedures Agreement

For Marin Community Foundation's Meeting Room Reservation Program

Please complete this form and return it to the Reservation Coordinator after orientation.

As the point of contact for my organization and our attendees, I understand and agree to enforce the following rules:

- Follow all policies and procedures established by MCF for the use of its meeting rooms
- Ensure that all meeting attendees are informed of and follow the policies and procedures
- Remain on-site for the entirety of every meeting
- Do not move or touch any of the displayed artwork in the meeting rooms and throughout the hangar
- Do not post signs of any kind in or around the building
- Do not prop open the doors to the building or meeting room for any reason
- Comply with the Check-Out Procedures
- Ensure all attendees will have left the building by 4:30 p.m.
- Be responsible for any damages resulting from non-compliance with these procedures

Per this written contract, the organization named below will provide a certificate of insurance with a minimum of \$1,000,000 in General Liability coverage, naming Marin Community Foundation as additional insured. Coverage must be primary and noncontributory.

We indemnify, defend, and hold harmless Marin Community Foundation and any agent or employee of Marin Community Foundation from and against all claims and liabilities, whether proceeding to judgment, settlement, or otherwise brought to conclusion, arising out of any activities or operations performed by the organization named below.

By signing below, I confirm that I have received, read, and understand all the information presented in the Meeting Rooms Policies and Procedures document.

Organization name: _____

Are you fiscally sponsored by another organization? (Y/N) _____

If yes, name of fiscal sponsor: _____

Contact person name: _____

Contact email: _____

Contact cell phone: _____

Date: _____

Signed and accepted by: _____
(Signature)